

## INSTRUCTIONS FOR THE FIRST TIME OPENING YOUR APARTMENT DOOR

### Step 1°

Go to the Play Store on your mobile phone to download the app 'Hospitality Mobile Access'. Once you've downloaded the App, you will see the following screen:

### Step 2°

Click the arrow on the left down corner. When you get to the next screen, click 'Done'.

### Step 3°

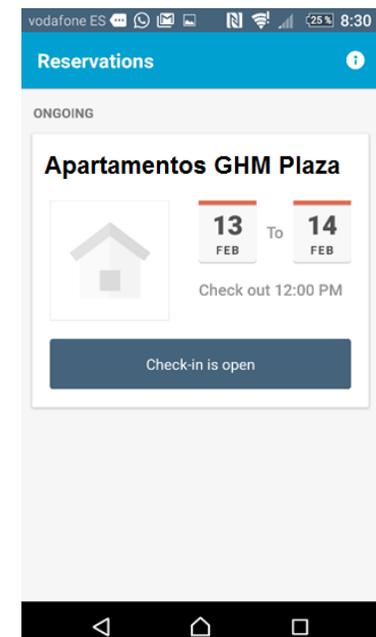
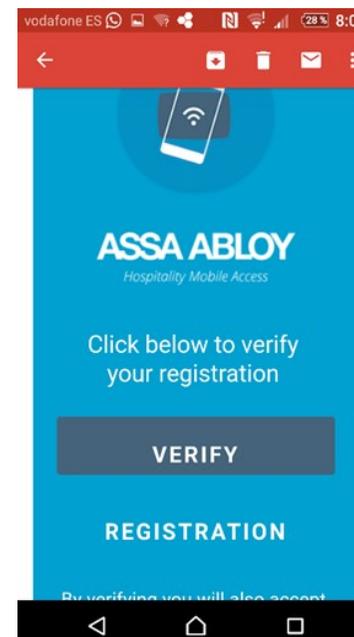
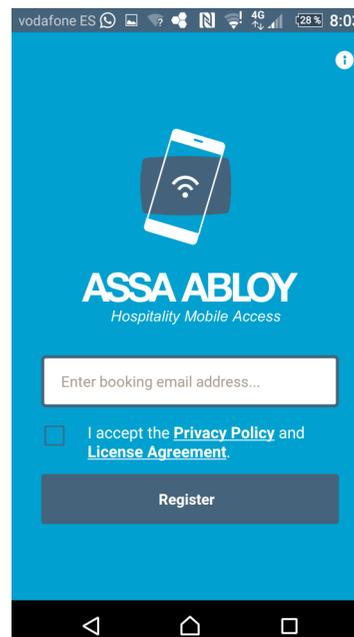
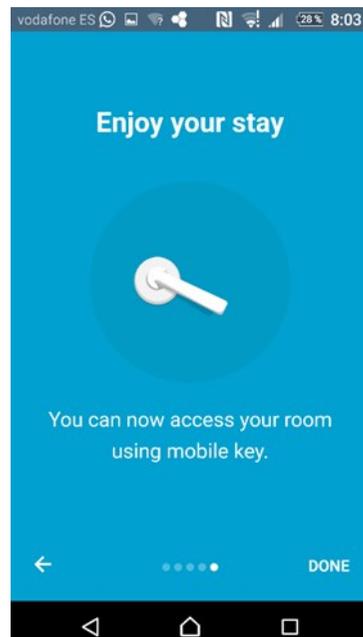
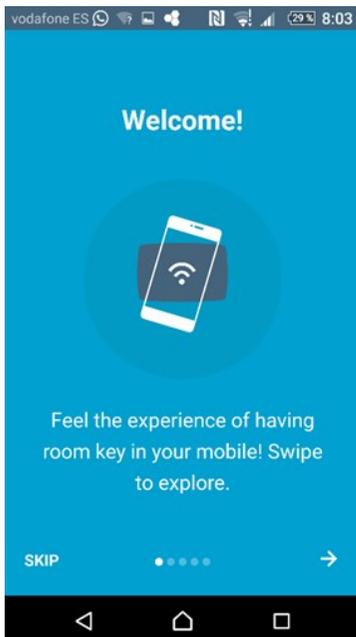
To register, introduce your email address and click 'Register'.

### Step 4°

Immediately after, you will receive an email in your inbox to verify your registration.

### Step 5°

3 days prior to your arrival will contact you and you will receive in the app the following message, where you should click 'Check-in is open'.



**For any question, please contact us on the telephone 958 481450**



### Step 6°

The screen will show the following, and you should click the option 'Start check-in'.

### Step 7°

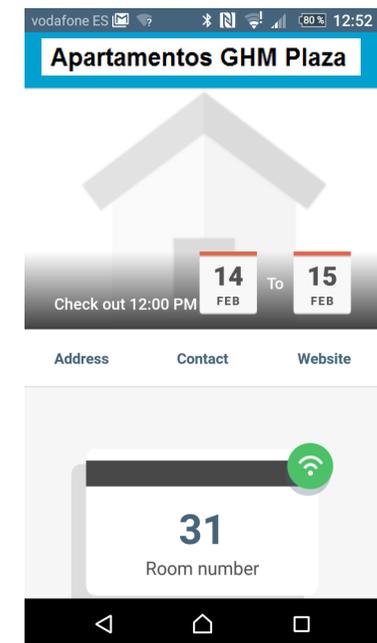
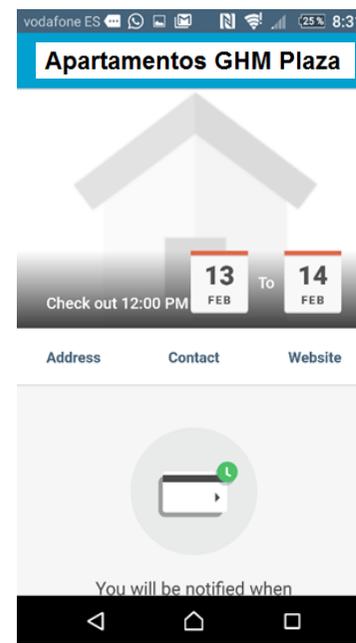
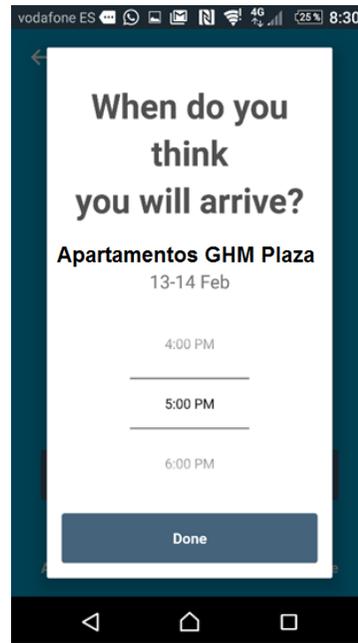
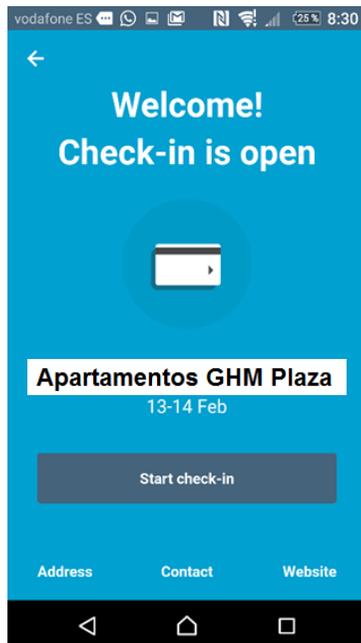
On the following screen you should complete your estimated arrival time and then click 'Done'.

### Step 8°

You will see the following screen and everything is ready for the arrival day, when we will activate your mobile access to the apart-

### Step 9°

Finally, on the arrival day, the hotel will activate the mobile access and you will be able to see your apartment number on this screen. All you need to do is hold your device close to the door lock and click the green symbol. The door will open. On the table inside the apartment you will find the apartment keys and information.



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